



GUIDELINE

Please be advised how to handle the following incidences...

Excess air in products

It can occur that there are a lot of excess air in a product that needs to be pumped out first.

- Turn the product around and press on the pump.

Note! *There is no straw in products with a pump thus, if the product is opened, air must be pumped out again.*

Product explosion

To reduce the likelihood of product explosion, you must:

- Store Serum with C-vitamin in a cool area.



Sera Pipette

To prevent the product from overflowing, you must:

- Press the pipette together while inserting it into the bottle to prevent the product from overflowing.

Clarity/ color differences among products

Some products may show slight clarity/ color differences among different batches. Rest assured that this does not interfere with the efficacy of the products.

This variance is due to our botanically sourced ingredients and may change slightly depending on the season, harvest time and crop.

