



SkinPen®
BY CROWN AESTHETICS

TROUBLE SHOOTING

Charging

- SkinPen Precision must be seated in the charging base as illustrated in the user manual with the power button facing up for inductive charging to occur.
- Allow 14 hours for SkinPen Precision to charge from 10% to 90% battery life.
- When SkinPen Precision is 100% charged, ALL LIGHTS ON THE PEN WILL TURN OFF, WHILE PEN IS ON BASE AND BASE IS PLUGGED IN.

Beeping noise

When the battery of SkinPen Precision has no charge or has been drained significantly, beeping may occur when the pen is placed on the charging base. The charging base is establishing connection to the pen prior to initiating the charging.

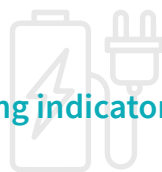
1. Place in an alternate room to allow the pen to continue beeping and establish connection. Beeping should subside within 30 minutes.
2. If beeping does not subside, try to 'reset' the pen.

Reset

NOTE - A reset may be performed with or without an ACU, so if necessary, this may be performed during a procedure.

- Turn the device OFF.
- Press and hold the power button for 5 seconds. This will power the device on and then into sleep mode.
- Wait 1 minute.
- With ACU installed (may use training cartridge), turn SkinPen ON by pressing and holding the power button for 3 seconds.

Charging indicators



Battery Charge = 100%

LED 1, 2, 3 OFF to maintain battery longevity.



70% < Battery Charge ≤ 90%

LED 1, 2 ON, LED3 repeat on/off 1 sec.



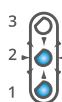
Battery Charge ≤ 30%

LED 1 repeat on/off 1 sec.



Battery Charge > 90%

LED 1, 2, 3 ON.



30% < Battery Charge ≤ 70%

LED 1, 2 repeat on/off 1 sec.